
CharlesUni mobile app

The **CharlesUni** mobile application is intended for applicants, students, teachers, employees and, in the future, graduates of the University.

It offers access to selected study agendas, building maps, news and other useful features. Study and university information are always at hand.

What do you need advice on?

Where can I download the mobile app?

The mobile app is available for free on [Google Play](#) and [App Store](#) under the name **CharlesUni**.

How do I log into the mobile app?

Use your university login details ([CAS account](#)) to log in. [Candidates](#) can apply using the data they received during the admission procedure.

What does the app do?

The mobile app provides a clear view of the user's profile, study and teaching. The content of the app adapts to your relationship with the university and presents relevant information [based on your account status](#) .

Is the mobile app only for students?

The app can be used by students, applicants for study, teachers and employees. Expansion is also planned for graduates in the future.

Is the mobile app also available in English?

Yes, the app supports language mutations – Czech and English. The language is set automatically according to the language of your device.

I can't log in – what should I do?

Check the accuracy of your login name (the eight-digit number of the person, which can be found under the photo on your CU Card) and [password in the CAS system](#) . If the problem persists, we recommend checking the [functionality of the CAS account](#) or contacting the IT support of your faculty.

[Frequently Asked Questions \(FAQ\)](#)

Do I need to be connected to the internet to use the mobile app?

- Most functions require an internet connection, such as viewing schedules, updates or information from [SIS](#) .

How is the security of my data ensured?

- The mobile app uses secure university [login via CAS](#) and meets all security standards of Charles University.

Who can I contact in case of a technical problem?

- There is a Support section available in the mobile app, where you can find a contact form. Alternatively, you can contact your faculty IT support or central [ServiceDesk](#) .

Are there any additional features or extensions planned?

- Yes, the platform will be further expanded with [new modules](#) .

Support, Helpdesk

If you encounter any problems while using the app, you can report them directly to the app via the **Send Feedback** function.

Important links

[CharlesUni mobile app - up-to-date information](#)