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# Wi-fi connection

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At Charles University, you can connect to Wi-Fi via the Eduroam network.

This network is designed for students, employees and visitors and allows safe and comfortable internet connection not only at Charles University, but also at other universities and institutions not only in the Czech Republic, but even abroad, if they are connected to the Eduroam network.

All you need is login details from Charles University – your CAS account – and you can connect at any location where Eduroam is available.

## What do you need advice on?

Login details

You log into the Eduroam network using your username and password - [see access data](#) .

The **user name** consists of an eight-digit personal number and [domain](#) (realm), e.g. [12345678@cuni.cz](#) .

You will find your personal number under your photo on your CU ID card.

You can easily set your **password** for Eduroam by logging into your [CAS account](#) . For security reasons, a different password is used to connect to Eduroam than the one you use to log in to CAS.

How to get an account for Eduroam?

Via **CAS account** (CU Central Authentication Service) - domain [cuni.cz](#)

- All university staff and students can set their Eduroam password after logging into their [CAS account](#) .
- For security reasons it is necessary to use a different password for Eduroam than for logging into the computer. This password is referred to as a "network" or "secondary" password.
- In case of its misuse, the primary password to the domain, computer etc. is not compromised and the user can easily set a new password - more information can be found [here](#) .

Some faculties and parts of Charles University build their own networks, are connected to AAI Eduroam independently of the ICT Charles University and/or run their own databases of users:

- [Faculty of Law, Charles University](#) ,
- [1st Faculty of Medicine, Charles University](#) ,
- [Centre for Theoretical Studies of Charles University](#) .

How do I connect to the Eduroam network?

- Search among available WiFi networks on your device - **eduroam network**.
- Select this network and enter your username in the form: [personal number@cuni.cz](#) .
- Enter your password set in your CAS account.
- After confirmation, you will connect automatically.

What is a uk-events network and how do I connect?

- The [uk-events](#) network is a special network for visitors of events (e.g. conferences, seminars) that take place in the premises of the Rector's Office of Charles University (Ovocný trh 560/5 + Celetná 20, Prague 1).
- To log on to this network, you need a temporary password. This password is requested exclusively by the event organizers, who then pass the password on to the participants.
- [Requesting a temporary password](#) for uk-events is required at least 2 business days before the event.

I can't connect. Where can I find the installer to download?

To connect to the Eduroam network, the device must have a so-called suplikant. It is a small program that provides the necessary user verification for the network. All modern operating systems contain such program.

You can try the [configuration tool](#) or use the instructions for your operating system below:

- [Windows 10](#) ,
- [Android](#) ,
- [Apple MacOS X](#) ,
- [Apple iPhone](#) ,
- [Linux](#) ,
- Instructions for other operating systems are available on the national [Eduroam portal](#) .

Coverage and availability

You can find more detailed specifications of locations and type of connection on the [coverage page](#) .

Frequently Asked Questions (FAQ)

**Which WiFi network can I connect to?**

- Use the Eduroam network - it is university Wi-Fi designed for all students and employees of Charles University. It works safely, free of charge and you can also use it at other universities involved in the Eduroam network.

#### **What login details should I use for Eduroam?**

- You must enter your [personalnumber@cuni.cz](mailto:personalnumber@cuni.cz) as your username. The password is set on [ldapuser.cuni.cz](http://ldapuser.cuni.cz) in the section **Other accounts**.

#### **What network to use as a visitor to a university that does not have a login for Eduroam from the home institution?**

- For events organised by the CU, temporary login details are created for the **uk-events** network. The password will be supplied by the event organizer.

#### **How do I set up Eduroam Wi-fi on my mobile?**

- Majority of modern mobile devices can set themselves after choosing the Eduroam network. Older models (mainly Android) sometimes need manual settings. You can find instructions [here](#) .

#### **Can I use Eduroam outside Charles University?**

- Yes, Eduroam works at hundreds of universities and institutions around the world.

#### **What to do if I cannot connect to Eduroam?**

- Most common errors:
  - you only enter a username without [@cuni.cz](mailto:@cuni.cz) ,
  - you have an outdated password in **CAS** ,
  - you need to reset the certificate or use the official [configuration tool](#) .

Support, Helpdesk

If you have not found an answer to your question on this page, contact IT support according to the type of network:

- **Eduroam** - use [on-line form for Eduroam](#)
- **uk-events** - send an email to [info@events.cuni.cz](mailto:info@events.cuni.cz)