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# Student

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## Simply choose what you need help with:

[User account and password](#)



How to manage your university account, change your password and solve login problems.

[CharlesUni app](#)



What the CharlesUni mobile app can do and how to start using it comfortably.

[Cards and Chips](#)



Where to get a card, how the chips work and what you really use them for at the CU.

[Printing and copying](#)



How to print, scan and work with print credit in a CU environment.

[Team communication](#)



### Emails

Online collaboration tools — chat, video calls, document sharing and teamwork.



How to work with the university's email inbox and set it up on your own.

### Student information system



### Wi-Fi connection

What you do in SIS and how to easily navigate it as both student and teacher.



### Software, licenses

How to connect to the Eduroam university network and other wireless connectivity options.



### Support, Helpdesk

Overview of licenses and programs available for you at Charles University for free or

discounted.



Where to get quick help, report a problem or solve a technical issue.

IT systems



What systems are available, how to log in and who to contact if something is not working.

Cybersecurity



incident.

Tips for safe online behavior, what to do with suspicious email and how to report a security



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