
Employee

Simply choose what you need help with:

User account and password



How to manage your university account, change your password and solve login problems.

CharlesUni app



What the CharlesUni mobile app can do and how to start using it comfortably.

Cards and Chips



Where to get a card, how the chips work and what you really use them for at the CU.

Printing and copying



How to print, scan and work with print credit in a CU environment.

Team communication



Emails

Online collaboration tools — chat, video calls, document sharing and teamwork.



How to work with the university's email inbox and set it up on your own.

Student information system



What you do in SIS and how to easily navigate it as both student and teacher.

Wi-Fi connection



How to connect to the Eduroam university network and other wireless connectivity options.

Remote VPN access



Software, licenses

How remote access works and when you need it to work with university systems.



Overview of licenses and programs available for you at Charles University for free or discounted.

Certificates, electronic signatures



How to get and use certificates, electronic signatures and secured documents.

Support, Helpdesk



Where to get quick help, report a problem or solve a technical issue.

IT systems



What systems are available, how to log in and who to contact if something is not working.

Cybersecurity



incident.

Tips for safe online behavior, what to do with suspicious email and how to report a security